

Farrar Corporation Quality Policy

It is the policy of **FARRAR CORPORATION** to maintain a comprehensive quality program which will continually improve quality, reduce quality cost, and improve customer satisfaction and confidence in our products.

It is our **VISION** by providing unequaled support, service, and care for our employees, shareholders, clients, and vendors, Farrar Corporation will set the manufacturing standard for innovation, efficiency, quality and delivery of ductile iron castings.

FARRAR CORPORATION endorses the concepts of continuous quality improvement and total quality assurance. This approach emphasizes that quality is the responsibility of every employee.

FARRAR CORPORATION MISSION STATEMENT

Farrar Corporation will uphold its legacy of providing exceptional value through our supplying of quality ductile iron castings with the value-added services of machining, annealing, and assembly. Our vertical integration will ensure support, accuracy, and efficiency for any project from concept through shipment.

Farrar Corporation Quality Objectives

- 1) Reduce employee injuries.
- 2) Reduce scrap.
- 3) Increase on-time delivery.
- 4) Reduce customer returns

The information on this document is approved by the following:

Natasha Patenaude: Quality Manager

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Scott Case: President and CEO

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